

GEORGETOWN
UNIVERSITY



McDonough
SCHOOL *of* BUSINESS

MSB Tech Center Technology Fee

MSB charges a technology fee for the services we provide. As a MSB student you are charged automatically. If you are a non-MSB student taking MSB classes you may optionally elect to pay the fee and receive the services for each semester you are taking MSB classes. GU students not taking MSB classes are not eligible for MSB Technology Services even if they have been eligible in the past and wish to pay the fee.

Our \$80/semester technology support fee has to be one of the best values on campus. Here are some of the things our students receive:

- 1,500 pages of free printing and copies (combined) per semester (B&W or color), including remote printing. (UIS charges students 10¢ per page at its labs and print stations for monochrome and 20¢ for color.) If a student runs out of prints we normally provide free additions. You are rarely charged for printing.
- Free faxing (sending & receiving). MSBTC will inform users of received faxes and hold them for pickup. International fax services included free.
- Free video, voice, and web teleconferencing (worldwide). MSBTC provides several options in addition to UIS (Zoom) services. Our options include unlimited time and participants, support for 3 additional conferencing programs and free international phone dial up. We will also record and post the sessions for them if desired.
- Hardware and software troubleshooting and repair service - free on-site repair including arrangements for warranty repair on site.
- Free laptop computer loans when a student's laptop is under repair or lost and being replaced.
- Free individual consulting on computer purchases.
- Software training and installation, including free Windows, MS Office and other programs many not available through UIS.
- Free Apple computer configuration to run Windows.

- Additional statistics and business database access including Bloomberg, CRSP-COMPUTSTAT, WRDS, and at least 15 other business databases.
- Free network storage (shared & private) accessible from anywhere. This service is in addition to UIS Google Docs.
- Streaming video services.
- Projector, camera and other equipment loans.
- AV support including equipment loan, on-site assistance, and post event editing

Only MSB undergraduate students are explicitly charged the fee (that is because we don't receive any tuition revenues from them). For all our other students (graduate and executive), the tech fee is rolled into their tuition rate.

Our services are provided by phone, e-mail or walk-up. The Tech Center is manned 7 days a week normally from 8 AM to midnight with slightly shorter hours on Friday and weekends. MSBTC hours are extended during finals to virtually 24/7. MSBTC is normally open on snow days. With the exception of printing this support is extended to MSB clubs and other student organizations as well as individuals.

Non-MSB students may pay the Technology Fee at the MSB Tech Center, Hariri Room 180 by cash or check. Students may also pay the fee at the University Cashier and bring the receipt to MSBTC. Once payment is confirmed MSBTC will create a MSB Novell account and the services will start.