Limitations on Salesforce1 Mobile App

Version 1.0
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Important fields and their Limitations

1. **Accounts (Organization)**
   
a. The Clone, Manage External Account, and Enable As Partner buttons aren’t available.
b. You cannot view the account hierarchy.
c. You cannot merge contacts, or add new partners, account users, or attachments on an account.
d. You can view account teams, partners and case teams, but you cannot edit them.
e. Reports and tools are not available.

2. **Contacts**
   
a. You can only view the related lists in each contact. You cannot edit or add new related lists for your contacts.
b. You cannot add notes to related lists on records, and you cannot delete files, notes, attachments, and Google docs from related lists.
c. You cannot access social contacts features for LinkedIn, Facebook, Klout, or YouTube in Salesforce1.
d. You cannot add opportunities, account users, or attachments on a contact and you cannot add a contact to a campaign.
e. You cannot modify a record’s owner or its record type for the existing contacts.
f. The Copy Billing Address to Shipping Address and Copy Mailing Address to Other Address links are not available.

3. **Searching**
   
a. You cannot search by division
b. Cancel a search that is in progress.
c. Sort or filter search results
d. Pin frequently used items
e. Search chatter feeds in the salesforce1 Mobile browser app or Salesforce downloadable app for Android phones.
4. **Campaigns**
   
a. The Manage Members and Advanced Setup buttons are not available.

b. Campaign Hierarchy is available only as a related list. The View Hierarchy is not available on the campaign detail page.

c. The campaign Members related list is not available.

5. **Dashboards**
   
a. Dashboards are read-only and are not available to edit on Salesforce1.

b. Chatter feeds are not available for dashboards.

6. **Events**
   
a. When editing existing events, you cannot change, add, or remove an event’s invitees. If two or more contacts are related to an event, the owner cannot edit them.

b. You cannot accept or decline an event you have been invited to.

c. Events that are not related to a contact or object are not displayed.

d. You cannot add attachment, send notification emails or set event reminders.

e. You cannot create recurring events or change the details of a recurring event series.

f. You cannot use shared activities to relate multiple contacts to an event.

7. **Tasks**
   
a. You cannot use Shared Activities to relate multiple contacts to a task.

b. The Email and Phone fields for an associated contact are not displayed.

 c. Spell-checking for the Comments fields is not available.